

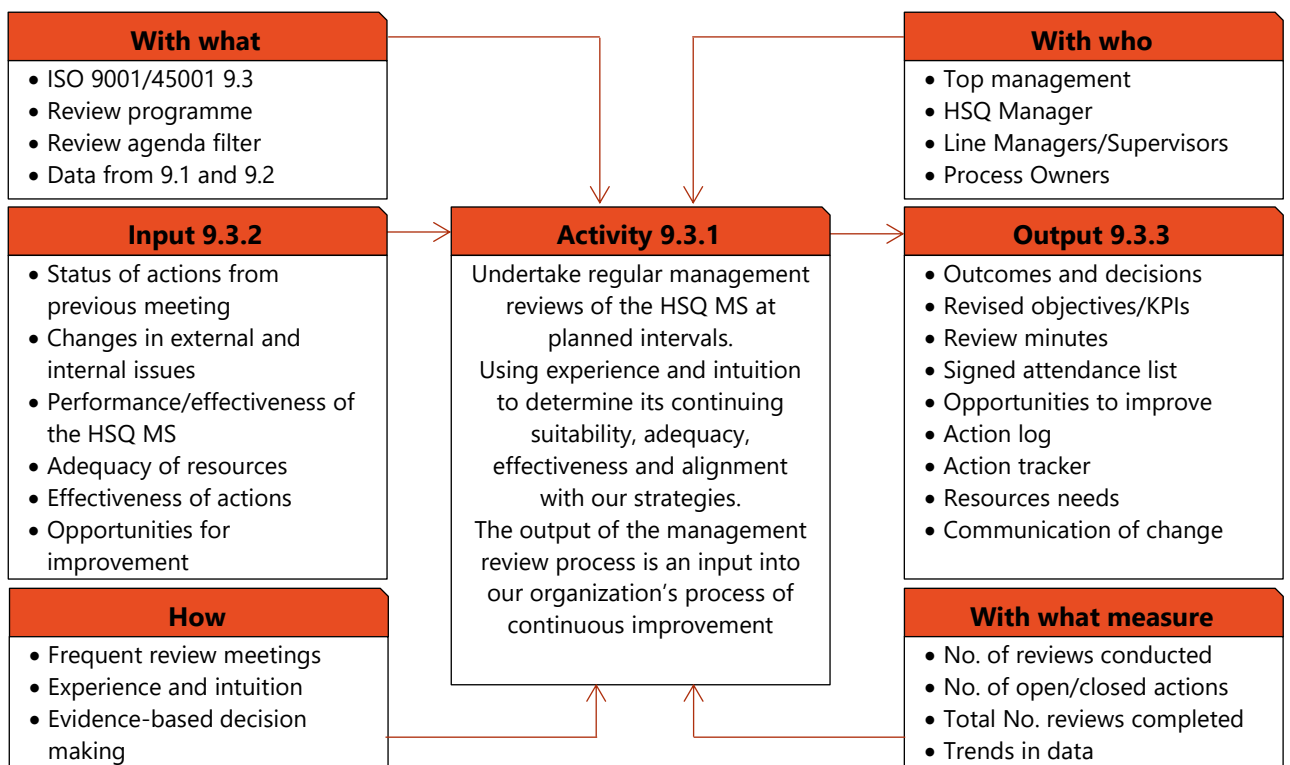
## 1 Procedure

### 1.1 Introduction & Purpose

This procedure aims to define **your organization's** process for undertaking management reviews to assess the effectiveness of applying our health, safety and quality management system and its ongoing compliance with ISO 9001 and ISO 45001. This procedure also defines the responsibilities for planning, conducting, reporting results, and retaining associated records.

#### 1.1.1 Process Overview

The process overview (turtle diagram) provides internal and external auditors, process owners, and participants an overview of the elements that are required by the management review process:



#### 1.1.2 References

Standard	Title	Description
BS EN ISO 9000:2015	Quality management systems	Fundamentals and vocabulary
BS EN ISO 9001:2015	Quality management systems	Requirements
BS EN ISO 45001:2018	OH&S management systems	Requirements
BS EN ISO 19011:2018	Auditing management systems	Guidelines for auditing

#### 1.1.3 Terms & Definitions

Term	Definition
Effectiveness	Extent to which planned activities are realized and planned results achieved (3.7.11)
Review	Determination (3.11.1) of the suitability, adequacy, or effectiveness
Corrective action	Action to eliminate the cause of a nonconformity (3.6.9) and to prevent recurrence
Top management	Person or group of people who directs and controls the organization (3.2.1)